MS02300
CLINICAL OFFICER

Level 7

Reports to (Hierarchical)
Medical Doctor/ Activity Manager (if any)

Reports to (Functional)
Medical Doctor/ Activity Manager (if any)

Job Family
Medical and Paramedical

Main Purpose
Organizing and ensuring medical consultations to the target population providing treatment to patients within the scope of his/her medical competencies and referring them when appropriate, according to **MSF** protocols, procedures and the universal hygiene standards in order to guarantee quality and efficiency of the service provided.

Accountabilities
- Ensuring the implementation and standardization of MSF clinical policies, tools, and hygiene protocols in order to minimize clinical risks and to guarantee the quality of patient care management. Promoting and maintaining confidentiality regarding all patient cases and records
- Implementing diagnosis, prescription and prevention procedures that fall under the scope of his/her competencies applying medical knowledge, asking appropriate questions to patients and following protocols in force as well as using laboratory services when necessary, in order to ensure a correct implementation of the medical treatments and to refer patients when appropriate.
- Participating in the planning and supervision, in close coordination with other supervisors, the HR processes (sizing, staff shifts, recruitment, training, evaluation, development and communication) of the team in order to ensure both the sizing and the amount of knowledge required, improve people triage capabilities, their motivation and commitment and their active participation in teaching the targeted population on therapeutic and preventive protocols.
- Ensuring that all staff using medical devices are qualified and trained. Ensuring cleaning and minor maintenance tasks are performed according to the protocols. Reporting any malfunction to the project biomedical service.List item
  - In cases of emergency, carrying out first aid care and treatment according to protocols in order to reduce mortality rates
  - Recording in the individual patient’s card and registration books, all performed medical activities (drugs prescribed, lab results, vaccination status, epidemiological activity, doses, etc.) keeping data traceability in order to ensure patients treatment continuity.
  - Participating in data collection and reporting when required
  - Knowing and implementing Patient Therapeutic Education (PTE), i.e. keeping contact with all patients, providing them information regarding their health state and responding to their questions.

- Knowing and promoting the proper application of Post Exposure Prophylaxis (PEP) Kit and Sexually Gender Based Violence (SGBV) protocol.

Education
Essential clinical officer diploma

Experience
Desirable previous clinical supervision experience of at least one year, For OCA: Essential, 2 years of relevant working experience

Languages
Essential local language. Mission working local language knowledge would be an asset

Knowledge
Desirable computer literacy

Competencies
- Results and Quality Orientation **L2**
- Teamwork and Cooperation **L2**
- Behavioural Flexibility **L2**
- Commitment to MSF Principles **L2**
- Stress Management **L3**

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