MT03400
COUNSELOR EDUCATOR

Level 5

Reports to (Hierarchical)
Mental Health Supervisor

Reports to (Functional)
Mental Health Activities Manager / Project Medical Referent-MTL-MFP

Job Family
Medical

Main Purpose
Perform counseling and/or education sessions to patients, following different medical and mental health MSF protocols and procedures, in order to improve their pychosocial condition.

Accountabilities
- Identify the psychosocial, socio-economic and administrative needs for patients
- Actively promote the availability of counselling services and carry out, individual or in group counseling, basic psycho educational sessions, to patients, their families (when needed), in order to alleviate their psychosocial difficulties within the project scope.
- Refer patients to other specialists or other institutions for further assistance, when necessary in order to propose the best support available.
- Participate in the creation of any material needed for counseling activities and look after it,
- Keep files and statistics of daily activities and participate in team meetings to share experiences and discuss special cases with other counselors, preserving confidentiality
- Inform line manager of any problem of any kind arising during the day-to-day activities.
- Take active part in trainings, supervisions/intervisions and support the activities manager when necessary in doing sensitization for MSF staff or external partners about mental health /psychosocial issues.
- Discuss difficulties and problems in counselling with supervisor.

Education
Counseling, social work, psychology or other similar degree/diploma.

Experience

1 year experience essential. Experience with NGO desirable.

Languages

Local language essential. Mission language desirable.

Competencies

Results, teamwork, flexibility, commitment, service

Generated at 2026-11-03 04:37:37 +0000

© 2026 MSF International