MT03700
HEAD OF COMMUNITY HEALTH WORKERS

Level 4

Reports to (Hierarchical)
Nursing Activities Manager

Reports to (Functional)
Nursing Activities Manager

Job Family
Medical and Paramedical

Main Purpose
Organizing, supervising and carrying out community health outreach activities according to **MSF** principles, standards and procedures in order to promote health information and **MSF** activities to the population

Accountabilities
- Organizing, training, and supervising the community health workers team in terms of planning and organizing their work, participating in training and evaluating its needs, regularly visiting communities under his/her responsibility, elaborating relevant material and establishing adequate strategies for delivering the focused information to the community.
- Ensuring delivery of information to community regarding hygiene, diseases and its prevention, using proper tools and informing communities abou **MSF** and the services it provides
- Monitoring, collecting and reporting to the medical team any information linked to the living conditions and the health situation of the population (e.g. food security, vaccination status, nutritional situation, detection of medical needs of the population, number of people arriving or leaving the community, births and deaths in the community, vaccination status of children, etc.).
- Maintaining confidentiality regarding all information observed or registered.
- Reporting to line manager or medical team if there are people with medical problems, any difficulties that the CHWs might encounter during meetings with the population and any loss or damage of **MSF** materials and equipment

Education
Literacy

Experience

Essential working experience in MSF (1 year minimum)

Languages

Mission language and local language essential

Competencies

- Results and Quality Orientation **L1**
- Teamwork and Cooperation **L1**
- Behavioural Flexibility **L1**
- Commitment to MSF Principles **L1**
- Stress Management **L2**

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