MT04000
LAY COUNSELOR EDUCATOR

Level 4

Reports to (Hierarchical)
Mental Health /Patient Support Activity Manager

Reports to (Functional)
Mental Health Supervisor/Health promotion Supervisor

Job Family
Medical

Main Purpose
Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

Accountabilities
- Actively promote the availability of MSF services
- Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
- Refer patients when necessary to other specialists or external actors in order to provide the best available support
- Collect and report specific information related to the target group
- Keep files and statistics updated about the counseling and/or educational activities
- Give testimonies to patients and in the community on own experiences as a patient(*)

Education
Desirable, formal degree in social work.

Experience
- Desirable working experience in related jobs

- Makes part of the target group of patients and is willing to share his own experiences as a patient (only valid for peer educators/counselors)

Languages

Essential, local language native commandment; mission working language would be an asset.

Competencies

Results, teamwork, commitment, flexibility, service

Generated at 2026-11-03 14:51:06 +0000

© 2026 MSF International