MS02200
MEDICAL ASSISTANT

Level 7

Reports to (Hierarchical)
Activity Manager /Medical Doctor

Reports to (Functional)
Activity Manager /Medical Doctor

Job Family
Medical and Paramedical

Main Purpose
Implementing auscultation, diagnosis and prescription processes according to**MSF** protocols, universal hygiene standards and other medical indications, in order to support medical specialists' follow up and health care activities and to ensure the quality and continuity of medical care to the targeted population

Accountabilities
- Ensuring quality triage activities, detecting incoming emergencies, in order to prioritize the provision of medical care to the most severe cases.
- Proceeding to clinical examination, diagnosis of symptoms and conditions presented by patients, undertaking systematic and complementary examination, and obtaining accurate information (vaccination status, malnourishment detection, vital parameters, etc.) in order to propose appropriate treatment and ensure patients data traceability (epidemiological information, consultation forms, test results.).
- Within his competences, establishing medical treatments in Outside Patients Department (OPD) according to diagnosed pathologies, identifying potential counter-indications of certain medicines and adapting the doses to patient's individual needs (age, weight and other particularities) in order ensure therapy success.
- Within his competences applying treatment and follow-up activities, according to**MSF** medical and prevention protocols such as PEP and SGBV and implementing PTE protocols, keeping contact with all patients, providing information and explanation regarding their health conditions, the treatments and the importance of following them correctly, and basic hygiene and nutrition praxis, in order to enhance a preventive culture among the population
- Ensuring referral of patients whose health condition requires the consultation of a specialist (e.g. to the doctor for all difficult/complicated cases, to the reference, hospital for emergency hospitalization, to the nutritional centre for children presenting signs of malnutrition,, etc.,) in order to ensure the most appropriate health care.
- Filling in consultation forms, registers and any epidemiological information for each patient, noting clearly medical prescriptions and test results and registers main elements and diagnoses. Collecting statistical data and report on any epidemiological risk (abnormal increases in certain pathologies or in the number of consultations), in order to actively implement appropriate measures.
- Monitoring the rational use of medicines and medical equipment, in order to ensure efficient health care treatments under budget constraints and to avoid service disruption.
- Ensuring that all staff using medical devices are qualified and trained. Ensuring cleaning and minor maintenance tasks are performed according to the protocols. Reporting any

malfunction to the project biomedical service
- Strictly applying all rules of hygiene during all medical activities, according to standards in place

PEP =Post Exposure Prophylaxis, **SGBV** = Sexual and Gender Based Violence, **PTE** = Patient Therapeutic Education

Education
Essential, medical assistant diploma

Experience
Essential clinically certified work experience of at least 1 year

Languages
Essential working local language , desirable mission working language

Knowledge
Desirable computer literacy

Competencies
- Results and Quality Orientation **L2**
- Teamwork and Cooperation **L2**
- Behavioural Flexibility **L2**
- Commitment to MSF Principles **L2**
- Stress Management **L3**

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