MT04100
COMMUNITY MENTAL HEALTH WORKER

Level 4

Reports to (Hierarchical)
Head of Community Mental Health Workers

Reports to (Functional)
Head of Community Mental Health Workers

Job Family
Medical and Paramedical

Main Purpose
Providing optimal preventive and psychosocial aid to people with mental health and psychosocial needs at community level according to **MSF** principles, standards and procedures in order to provide the most appropriate mental health support for patients

Accountabilities
- Providing information and education to the affected population on mental health/psychosocial (psycho-education), according to specific needs
- Working together with other team members to prepare/produce various mental health psychosocial education messages/topics, according to specific groups and needs e.g. caretakers of malnourished children, population affected by armed conflict, etc.
- Identifying and appropriately referring patients who need medical or mental health assistance and providing psychological first aid to identified community members in need.
- Organizing supportive activities in the community (art for children, discussion sessions, etc.), if required.
- Ensuring that all patients attending MSF activities are well informed about services provided.
- Visiting families in their home/tent/shelter if required, in order to facilitate defaulters' tracing or to offer psycho-education.
- Attending supervision sessions and educational sessions with members of the team.
- Maintaining monitoring data and producing regular work reports to the supervisor.

Education
No specific degree required

Experience

- Preferably coming from the beneficiaries’ community and well accepted
- Desired experience in community and/or social work

Languages

Mission language and local language/dialects essential

Knowledge

- Desired knowledge of the affected population
- Strong communication, organizational and social skills (attentive listening, open attitude, empathy, sensitivity)
- Capacity to work in a multidisciplinary team
- Initiative, creativity and flexibility
- Capacity to adjustment to change
- Interest in helping vulnerable population

Competencies

- Results and Quality Orientation **L1**
- Teamwork and Cooperation **L1**
- Behavioural Flexibility **L1**
- Commitment to MSF Principles **L1**
- Stress Management **L2**

Generated at 2026-11-03 03:01:43 +0000

© 2026 MSF International